

Grievance Training

Tuesday, April 9, 2013

8:30 a.m. - 12:30 p.m.

CBRE, 6100 Uptown Blvd NE, Suite 300

**4 CE Credits
APPROVED!**

This course provides a general overview of REALTORS® Professional Standards as it relates to the role of grievance.

Course topics include:

- Role of the Grievance Committee
- NAR Code of Ethics and Arbitration Manual
- Grievance consideration of Ethics Complaints
- Grievance consideration of Requests for Arbitration
- Do's and don'ts for committee members

Instructor Robert Treece has been licensed in New Mexico for over 25 years. As a qualifying broker for 14 of those years, he supervised more than 40 real estate brokers and two offices for one of New Mexico's largest real estate firms. He combines practical knowledge with a fun environment and offers fast paced and interactive classes.

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RSVP by April 5, 2013

FEE : No Charge for Committee Members \$40.00 for CARNM Members \$50.00 for Non-CARNM members

Please note: A full refund (less \$10 processing fee) will be issued only if CARNM receives written notice 48 hours prior to class date.

Name _____ Phone _____

Mailing Address w/Zip Code _____

Email _____ Real Estate License # _____

Method of Payment: Visa Mastercard Discover American Express Check # _____

Amount of Payment: \$ _____

Account # _____ CID Code _____ Expires _____

Billing Address w/Zip Code _____

Name on Card _____

Signature _____

To register, submit this completed form to CARNM:
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office@carnm.com 503.7807 (phone) 877.568.1632 (fax)